

| Ref # | Hits  | Search Query                                | DBs                                                               | Default Operator | Plurals | Time Stamp       |
|-------|-------|---------------------------------------------|-------------------------------------------------------------------|------------------|---------|------------------|
| L15   | 35    | data adj interface adj process              | US-PGPUB;<br>USPAT;<br>USOCR;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | OR               | ON      | 2005/07/31 13:07 |
| L18   | 1     | 15 and ivr                                  | US-PGPUB;<br>USPAT;<br>USOCR;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | OR               | ON      | 2005/07/31 13:03 |
| L19   | 21525 | data adj interface                          | US-PGPUB;<br>USPAT;<br>USOCR;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | OR               | ON      | 2005/07/31 13:07 |
| L20   | 21    | 19 with ivr                                 | US-PGPUB;<br>USPAT;<br>USOCR;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | OR               | ON      | 2005/07/31 13:07 |
| L21   | 203   | script with ivr                             | US-PGPUB;<br>USPAT;<br>USOCR;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | OR               | ON      | 2005/07/31 14:03 |
| L23   | 25    | 21 and 19                                   | US-PGPUB;<br>USPAT;<br>USOCR;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | OR               | ON      | 2005/07/31 14:00 |
| L24   | 38975 | script (module engine database)<br>same ivr | US-PGPUB;<br>USPAT;<br>USOCR;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | OR               | ON      | 2005/07/31 14:04 |
| L25   | 81    | 24 same 19                                  | US-PGPUB;<br>USPAT;<br>USOCR;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | OR               | ON      | 2005/07/31 14:04 |

|     |     |                           |                                                                   |    |    |                  |
|-----|-----|---------------------------|-------------------------------------------------------------------|----|----|------------------|
| L27 | 299 | script adj engine         | US-PGPUB;<br>USPAT;<br>USOCR;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | OR | ON | 2005/07/31 14:47 |
| L28 | 25  | 27 and voice adj response | US-PGPUB;<br>USPAT;<br>USOCR;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | OR | ON | 2005/07/31 14:47 |
| L29 | 476 | script\$3 adj engine      | US-PGPUB;<br>USPAT;<br>USOCR;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | OR | ON | 2005/07/31 14:52 |
| L31 | 31  | 29 and voice adj response | US-PGPUB;<br>USPAT;<br>USOCR;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | OR | ON | 2005/07/31 14:49 |